



LifeSavers of America Inc.  
 310 Chandler Rd., Suite 9-B  
 Greer, SC29651  
 Ph: (864) 879-1555  
 Fax: (864) 569-0367

# ORDER FORM

www.LifeSaversofAmerica.com

Bill To				Ship To			
Company				Company			
Address				Address			
City				City			
State		Zip		State		Zip	
Contact		Phone		Contact		Phone	

Order Date	Reference / P.O. #	Ordered By	Required Date	Ship Date
Terms	Ship Via	F.O.B.	Special Instructions	

Qty.	Product # / Description	UOM	Unit Price	Total

<b>Credit Card Information</b> (VISA / MC / Discover, only) Name on CC :  CC Number :  Expiration Date :  <b>Authorized By:</b> (signature)	<b>Sub Total</b>	
	<b>Shipping</b>	
	<b>Tax</b> (SC Residents add 5%)	
	<b>Total</b>	

All orders subject to terms and conditions, see web-site, current catalog or e-mail [sales@lifesaversofamerica.com](mailto:sales@lifesaversofamerica.com)  
 LifeSavers of America Inc., reserves the right to refuse orders that do not meet terms and conditions of sales agreements or corporate policy.  
 Prices do not include shipping, handling, taxes or duties unless otherwise specified.  
 Allow for delivery. Some items subject to special handling charges.  
 LifeSavers of America Inc. not responsible for lost or misdirected orders.

**FAX ORDER TO: (864) 569-0367**

*“Give Someone the Chance of a Lifetime”™*

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## Return Policy

### Merchandise

All merchandise returns must obtain a RETURN MERCHANDISE AUTHORIZATION (RMA) number by calling or e-mailing our customer service department. A **25% restocking charge** will be applied for all merchandise returned. All returned merchandise must have original packaging, documentation and be in re-saleable condition. Credit will be issued upon evaluation of the returned merchandise.

The following items **will not** be accepted for credit or refund:

- Goods not in original sealed package
- Opened sterilized goods
- Special Order items
- Merchandise invoiced or with receipt beyond 30 days of purchase
- Goods not in re-saleable condition
- Goods returned without an RMA number, to receive RMA number call (864) 879-1555 and speak to customer service, be prepared to provide the following information: Original invoice/receipt number, product description, model number and serial number (if applicable) and the reason for return. Enclose a copy of original invoice or packing slip with all returns.

All merchandise returns must be sent back shipping prepaid, collect shipments will not be accepted. Customers returning products that require special handling such as Hazardous Materials are responsible for all fees and charges related to the handling and shipping of the returned product. RMA numbers are valid for 30 days after issue.

### E-Training Products

E-training products are classified as **virtual products or goods**. There are **no refunds** or credits issued for E-training products. E-training products that include a skills check or instructor evaluation will be given the option of applying the skills check service to a future course not greater than two years from original purchase date. E-training **online test keys are non-refundable** and are valid for 60 days from date of purchase and will not be credited towards any future courses if not utilized within that time period. E-training purchases that include merchandise products will receive a refund for the merchandise product portion of the purchase that is returned and that meets the requirements outlined in our “*Merchandise*” section of the return policy. Restocking fees apply as per the “*Merchandise*” section of return policy.

### Prescription Products

**No refunds** or credits will be issued for products that require a **medical prescription** once the product has been delivered and implemented at the prescribed location.

Report all shipping or invoice discrepancies to our office within 5 days of invoice date. Prices and specifications are subject to change without further notice.